



Case Management Review

2017 In Numbers

- **179 Cases with action**
- **13 TSOs (8 remain in place)**
- **5 cases involved Statutory Agencies**



Category of Cases

Category	2017	2016	2015
DBS (TSO & C&C)	41	59	54
Physical abuse/assault	18	26	32
Verbal Abuse	25	22	18
Poor Practice	30	23	26
Bullying	13	8	8
Racism	12	12	16
Referral to Children's' Social Care	0	6	2
Sexual	15	17	18
Exclusion &/or Transfer Policy	2	0	5
Playing Up/Down	0	4	0
Other	12	7	11
League Issue	5	11	-
Not Accepted as Case	6	2	2
TOTAL	179	197	192

DBS Review

Year	eBulk Applications sent to DBS	eBulk DBS Certificates issued	% issued with criminal record
2012	1986	1971	17%
2013	1975	1656	12%
2014	2456	2320	16%
2015	2743	2774	14%
2016	2817	2701	13%
2017	2691	3026	13%

Process for 2018

- Continue to strengthen relationships with League & Clubs to enable local resolution
- Central record of all cases
- Knowledge transfer between centre, Leagues & Clubs

Case Studies – Social Media

- Inappropriate photographs on SM
- Ensuring consent obtained for photographs to be shared
- Balance between showing children enjoying themselves, making activities fun and safeguarding the children's welfare

Social Media

- Club accepted the issues, explained a lack of education on part of individuals
- Training provided to all

Coach Behaviour

- Under 8s Match
- Local Derby
- Heated exchange of words between adults on field, spilled over into bar and ended up in fight outside club house
- Witnessed by children

Outcome

- TSO during investigation
- Was some provocation but actions totally unacceptable
- Children in tears
- 6 month ban, training and education before return under supervision

Questions